

Title: Volunteer Food Club Assistant

Addresses: Kings Heath, Town Centre, Weston Favel, Blackthorn

Purpose of the role: To assist the Service Manager with the general running of the Food Club

The right Volunteer will be able to commit to either Wednesday or Friday (or both) every week to The Hope Centre's Food Club.

What tasks may be involved?

- Loading/unloading boxes from the van
- Communicating with members as they pick their food
- Counting money
- Registering new members
- Setting up the food club before members arrive
- Cleaning/clearing up

What qualities or skills would be useful?

- General level of fitness as some lifting will be involved i.e. crates and tables
- Basic understanding of mathematics to calculate costs
- Ability to work on own or as part of a very small team
- Trustworthy
- Integrity and discretion when dealing with customers
- Sense of humour goes a long way in the shops too!

Our expectations:

- Must be able to commit 2 to Wednesday, Friday or both every week
- Must be reliable and trustworthy
- Must be able to relate to staff, volunteers, and customers
- Must have a flexible approach towards undertaking relevant tasks
- Must respect boundaries and confidentiality
- Must not discriminate
- Good understanding of Health and Safety regulations

What would the benefits be for me?

- Induction to the Hope Centre
- Access to training
- Gain experience and new skills
- Enhancement for your CV
- Regular news updates
- Support sessions
- Open door policy to the Volunteer Coordinator and Support Team
- Encouragement to try new things
- Reference after 8 weeks
- Be part of a team with a good ethos
- Increased confidence
- Meeting new people